

Blake Riding

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WORK EXPERIENCE

Utah Valley University

March. 2022 – Present

Technician III

Orem, UT

- During my time at Utah Valley University, I have been instrumental in enhancing the technological infrastructure across multiple departments, including Computer Science, Information Systems and Technology, Construction Technology, and Aviation Science. My role has been pivotal in both maintaining existing systems and fostering educational opportunities through technology. My responsibilities have encompassed:
- Employing advanced tools like MECM, Jamf, and Intune for the imaging, maintenance, and optimization of computer systems used by faculty, staff, and in computer labs.
- Administering and regularly updating the asset and employee databases, utilizing tools such as phpMyAdmin and specialized internal software.
- Creating and deploying over 900 virtual machines per semester using vCenter combined with scripts, catering to the specific needs of faculty and students.
- Ensuring the readiness and reliability of computing resources by expertly installing, configuring, and testing a wide range of hardware, software, and accessories, thereby enhancing the overall educational experience.
- My time at Utah Valley University has been marked by significant professional growth, allowing me to contribute meaningfully to the education and technological advancement of the university.

Sleepy Ridge

April 2019 – March 2022

Director of Information Technology

Orem, UT

- At Sleepy Ridge, my tenure was characterized by significant contributions to both the technology infrastructure and the company's financial growth. Key highlights of my role included:
- Spearheading technological initiatives that significantly boosted annual revenues, escalating from under \$1 million in 2019 to over \$1.6 million by 2021. My approach involved identifying and integrating cutting-edge technologies that enhanced operational efficiency and profitability.
- Overseeing the maintenance and optimization of the company's technological assets, including network equipment, computers, printers, mobile devices, and databases. My focus on ensuring seamless and up-to-date technology infrastructure played a pivotal role in supporting the company's operations.
- Serving as the primary technical support liaison for Sleepy Ridge employees and patrons. In this capacity, I provided expert assistance and problem-solving solutions, contributing to improved user experience.
- Proactively engaging in research and self-directed learning to gain proficiency in new business-related software. My commitment to continuous learning and adaptation ensured that the company stayed at the forefront of technological advancements in its industry.

EDUCATION

Utah Valley University

December 2020

Bachelor of Science, Information Technology

Orem, UT

Utah Valley University

December 2024

Bachelor of Applied Science, Software Development (in Progress)

Orem, UT

CERTIFICATIONS, SKILLS & INTERESTS

- **Certifications:** Jamf Certified Associate
- **Skills:** Windows; MacOS; Linux; Virtualization; Containerization; Jamf; Active Directory; Jira; Servers; Networking